novex
DELIVERY SOLUTIONS

604.278.1935
www.novex.ca

Customer Service is available from
7:30 am - 5:30 pm
Monday to Friday

Local Delivery Services to/from the Lower Mainland

Vehicle Delivery Services - Monday to Friday

ULT	ULTRA	Direct Service	
SHT	SUPERHOT	60 - 90 minutes	
HOT	HOT	2 Hour Service	Order by 3:00 pm
RSH	RUSH	3 Hour Service	Order by 2:00 pm
REG	REGULAR	5 Hour Service	Order by 12:00 pm
ECO	ECONO	Next Business Day by 3:00 pm	Order by 3:00 pm

*Deadlines may vary to/from the Fraser Valley (Pitt Meadows, Maple Ridge, Aldergrove, Abbotsford, and regions east of Abbotsford)
*Delivery times based on office hours of 8am – 5pm. *Pick up and drop off to occur within the chosen delivery window

Specialty Services

XTS	After Hours *Evening/Weekends*	Direct Service	Weekdays: 5:30-10:00pm Weekends/Holidays: 8:00am-10:00pm
FedEx Envelope	National Delivery Small Envelope	1-3 Bus. Days	Cut off times vary
FedEx Pak	National Delivery Large Envelope (Up to 5lbs)	1-3 Bus. Days	Cut off times vary
FedEx Overnight	National Delivery Packages Larger Than Envelope	1-3 Bus. Days	Cut off times vary

Downtown Services by Bicycle

ULT	ULTRA	Direct Service	
SHT	SUPERHOT	20 Minutes	
HOT	HOT	35 Minutes	Order by 4:30 pm
RSH	RUSH	1 Hour Service	Order by 4:00 pm
REG	REGULAR	2 Hour Service	Order by 3:00 pm
ECO	ECONO	Next Day by 3:00 pm	Order by 3:00 pm

*Bicycle delivery services apply only to envelopes under 5 lbs

For more information, call us at 604-278-1935 or visit www.novex.ca